

Date of Recall submission: **29-May-26**

Vehicles Affected:

Make	Model	Model Year
ARBOC	SPIRIT OF FREEDOM	2026
ARBOC	SPIRIT OF INDEPENDENCE	2026

Internal Reference Number: **N/A**

Transport Canada Recall No.: **2026-264**

Defect or Noncompliance Description:

~~On certain buses, the wheelchair tie-down retractors may not have been manufactured properly. As a result, the retractor(s) may not lock automatically. If this happens, the wheelchair may not be secured correctly and could move in a crash.~~

UPDATE - After ARBOC notified Transport Canada about this problem, ARBOC determined that there are no Canadian vehicles affected by it. Accordingly, this safety recall was withdrawn.

Safety Risk / Result:

There is no safety risk, as there are no Canadian vehicles affected by this problem.

Remedy Description:

~~Customers will be notified to inspect and remove any retractors bearing the suspect Q'Straint Part Number Q011002, and Date of Manufacturing. Suspect products will be replaced by Q'Straint at no expense.~~

This is not a recall. This notice was published for information only.

Precautions prior to remedy, if any:

An unlocked retractor is detectable when performing standard functional inspection, pre-trip inspection, or observed abnormal wheelchair movement per Q'Straint User and Care Manual.

Remedy Material Availability:

Remedy materials are currently available from Q'Straint.

Costs:

Costs will be handled by Q'straint. If Q'straint is unable to help owners, feel free to contact ARBOC customer service at 574-825-4880.

Questions:

If you have any questions about a **specific vehicle, a recall number, or to report a safety concern**, please send the request to:
safetyrecalls@nfigroup.com

In the subject line, please indicate, as applicable:
 -"RECALL INFORMATION - VIN 12345678X87654321", with the Transport Canada recall number YYYY-123 (in the yellow highlighted cell on this page), OR
 -"VEHICLE INFORMATION - VIN 12345678X87654321" OR
 -"SAFETY QUESTION/ISSUE - VIN 12345678X87654321", OR
 -"ADDRESS CHANGE - VIN 12345678X87654321"

If known, please provide the SR and fleet number of the specific vehicle, and any pertinent information to assist in getting a response to you.

Website document last updated: **27-Jul-26**