

Date of Recall submission: **13-Mar-26**

Vehicles Affected:

Make	Model	Model Year
New Flyer	XE40	2022
New Flyer	XE40	2024-2026
New Flyer	XE60	2024-2026
New Flyer	XHE40	2024
New Flyer	XHE60	2024

Internal Reference Number: **N/A**

Transport Canada Recall No.: **2026-118**

Defect or Noncompliance Description:

Under rare specific conditions or a particular sequence of operator inputs, the Accelera traction system may command torque different than the operator's accelerator-pedal request. When the difference between requested torque and the applied torque from the inverter is less than 20%, the system may produce up to but no more than 20% torque difference from requested torque.

If the difference between requested torque and the applied torque from the inverter is equal to or greater than 20%, the system will illuminate the red STOP SYSTEM indicator and initiate system shutdown.

Safety Risk / Result: Unintended or uncommanded acceleration/deceleration could increase the possibility of a crash if the operator does not intervene.

Remedy Description: New Flyer or Accelera technicians will provide and/or install updated software to affected vehicles, free of charge. This reprogramming is expected to take 30-60 minutes per vehicle.

Precautions prior to remedy, if any: Operators may feel the vehicle try to move while applying brakes. Additionally, an amber CHECK SYSTEM lamp may illuminate prior to an event.

Remedy Material Availability: No additional materials are necessary for the remedy, so reprogramming can be completed immediately.

Costs: New Flyer will perform the reproamming at no cost to owners. If owners prefer to update the program, New Flyer will reimburse 30-60 minutes labour per bus and provide the program and instructions to properly update the program.

Questions: If you have any questions about a **specific vehicle, a recall number, or to report a safety concern**, please send the request to: [safetyrecalls@nfigroup.com](mailto:safetyrecalls@nfigroup.com)

In the subject line, please indicate, as applicable:  
 -"RECALL INFORMATION - VIN 12345678X87654321", with the Transport Canada recall number YYYY-123 (in the yellow highlighted cell on this page), OR  
 -"VEHICLE INFORMATION - VIN 12345678X87654321" OR  
 -"SAFETY QUESTION/ISSUE - VIN 12345678X87654321", OR  
 -"ADDRESS CHANGE - VIN 12345678X87654321"

If known, please provide the SR and fleet number of the specific vehicle, and any pertinent information to assist in getting a response to you.

Website document last updated: **24-Mar-26**