NFI GROUP

Date of Recall submission: **05-Oct-26**

Vehicles Affected:

Make	Model	Model Year
New Flyer	XE35	2017
New Flyer	XE40	2015, 2017, 2020-2021
New Flyer	XE40	2024-2026
New Flyer	XE60	2017, 2024
New Flyer	XHE40	2024
New Flyer	XHE60	2024

Internal Reference Number: N/A

Transport Canada Recall No.: **2026-477**

Defect or Noncompliance Description:

When the Master Run Switch (MRS) is OFF, the exterior hazard lamps function as intended, but the hazard lamp tell-tale indicator lamps in the dash do not illuminate.

Safety Risk / Result:

Operators may not be aware that the hazard lamps are flashing on the exterior if the MRS is off, which may cause confusion to other drivers, increasing the risk of a crash, if the vehicle is not causing, or intentionally indicating, a vehicular hazard.

Remedy Description:

New programs will be released to correct the condition.

Precautions prior to remedy, if any:

Driver awareness of whether the hazards have been activated if the MRS is turned Off by visually checking the hazard lamp switch position.

Remedy Material Availability:

Remedy programs are currently being generated - contact your RPSM for additional information.

Costs:

Programs are being supplied at no cost to owners, and owners can submit labour for time spent reprogramming their buses if the choose to do so.

Questions:

If you have any questions about a **specific vehicle, a recall number, or to report a safety concern**, please send the request to:
safetyrecalls@nfigroup.com

In the subject line, please indicate, as applicable:
-"RECALL INFORMATION - VIN 12345678X87654321", with the Transport Canada recall number YYYY-123 (in the yellow highlighted cell on this page), OR
-"VEHICLE INFORMATION - VIN 12345678X87654321" OR
-"SAFETY QUESTION/ISSUE - VIN 12345678X87654321", OR
-"ADDRESS CHANGE - VIN 12345678X87654321"

If known, please provide the SR and fleet number of the specific vehicle, and any pertinent information to assist in getting a response to you.

Website document last updated: **02-Nov-26**

ALEXANDER DENNIS ARBOC SPECIALTY VEHICLES CARFAIR KMG MCI NEW FLYER nfi.parts