

Date of Recall submission: **30-Apr-26**

Vehicles Affected:	Make	Model	Model Year
	MCI	J4500	2023-2026
	MCI	J4500e	2023

Internal Reference Number: **N/A**

Transport Canada Recall No.: **2026-217**

Defect or Noncompliance Description: Coaches do not have the proper tail lamp operation during DRL (Daytime Running Lamp) operation, nor do they have automatic headlamps.

Safety Risk / Result: Prior to headlamp activation, the lack of lamps at the rear of the coach during lower ambient light levels could increase the risk of a crash.

Remedy Description: MCI will provide a software update to the PLC system to have the tail lamps active when DRL is active, free of charge. Owners can arrange with the MCI Service Center or their Technical Solutions Manager for software update. This update is expected to take 15 minutes, not including shop logistics.

Precautions prior to remedy, if any: Operators are encouraged to drive the coaches with the headlamps on at all times until the software is updated.

Remedy Material Availability: No material is necessary - updated programs are available.

Costs: The new program will be loaded free of charge for owners.

Questions: If you have any questions about a **specific vehicle, a recall number, or to report a safety concern**, please send the request to: safetyrecalls@nfigroup.com
 In the subject line, please indicate, as applicable:
 -"RECALL INFORMATION - VIN 12345678X87654321", with the Transport Canada recall number YYYY-123 (in the yellow highlighted cell on this page), OR
 -"VEHICLE INFORMATION - VIN 12345678X87654321" OR
 -"SAFETY QUESTION/ISSUE - VIN 12345678X87654321", OR
 -"ADDRESS CHANGE - VIN 12345678X87654321"
 If known, please provide the SR and fleet number of the specific vehicle, and any pertinent information to assist in getting a response to you.

Website document last updated: **04-May-26**